Privacy Policy

Effective Date: September 27, 2025

Vanya AI ("we," "our," or "the Service") is committed to protecting your privacy. This Privacy Policy describes how we collect, use, and safeguard information when you interact with Vanya AI (the bot), our web application, submit project requests, or contact us. By using our services, you consent to the practices described here.

1. Information Collection & Encryption

1.1 Minimal Data Collection & Zero-Knowledge Philosophy

- Vanya AI is deliberately built to **not store or log** user messages, chat content, or inputs.
- We operate under a zero-knowledge / privacy-first principle: user content is encrypted end-to-end or never stored in plaintext on our servers.
- No chat history or conversation transcripts are saved on our servers.

1.2 Voluntary Information You Provide

When you opt in—e.g. through a project request form, contact form, or email—you may provide:

- Name
- Email address
- Project details, message content, or attachments

We collect this information only so long as necessary to respond, communicate, or fulfill your request.

2. Use of Information

The information you voluntarily provide is used solely for the following purposes:

- Responding to your inquiries or project requests
- Communicating status updates, service announcements, or other relevant information
- Internally analyzing anonymized feedback to improve the Service (without linking back to you)

At no point do we perform user profiling, behavioral analytics, or tracking outside of your voluntary submissions.

3. Data Storage, Security & Access

- Voluntarily submitted data is stored in encrypted form on secure servers.
- Access to this data is restricted to authorized personnel, on a need-to-know basis only.
- We employ industry-standard security practices (encryption in transit, encryption at rest, secure infrastructure) to protect your data, though no system can guarantee perfect security.

4. Third-Party Services & Sharing

- We do not sell, trade, or monetize your data.
- In limited circumstances, we may use third-party services (e.g. email providers, server hosting, analytics) to facilitate business and operations—but only to the extent necessary, and always under strict contractual privacy obligations.
- Any such third-party tools are explicitly disclosed, and they are bound by their own privacy policies.

5. Cookies & Tracking

- We do not use cookies, tracking scripts, or analytics to monitor user behavior on the Vanya Al bot or core service.
- Our web presence (for informational pages) may use minimal necessary cookies (e.g. session cookies) but we do **not** collect identifiable data via analytics tools.

6. Data Retention & Deletion

- We retain voluntarily submitted data only for as long as necessary to fulfill the purpose for which it was collected (e.g. completing a project, responding to messages).
- Upon your request, we will delete or anonymize your personal data in our systems, unless legal obligations require retention.

7. Children's Privacy

- Our services are not directed to individuals under the age of 14.
- We do not knowingly collect personal information from minors under 14.
- If we become aware that we have inadvertently collected information from a child under 14, we will promptly delete it.

8. Your Rights & Controls

Where applicable under law (e.g. GDPR, CCPA), you may:

- Request access to your data
- Request correction, deletion, or limitation of processing
- Withdraw your consent (to the extent processing is based on consent)

- Object to or challenge processing
- Lodge a complaint with a supervisory authority

We may require proof of identity before fulfilling such requests to protect your privacy.

9. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. When we do, we will revise the "Effective Date" above. We encourage you to review this policy periodically. Continued use of our service after any changes constitutes acceptance of those changes.

10. Contact Information

If you have questions, concerns, or requests regarding this Privacy Policy or your data, you can reach us at:

• Email: me@anthony-morales.online

• Website: www.anthony-morales.online

• Vanya Al invite link: www.anthony-morales.online/invite-vanya.php